James V. Cockroft

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EDUCATION

Worcester State University, Worcester, MA 2016

Bachelor of Science in Business

Quinsigamond Community College, Worcester, MA 2014

Associate's Degree in Business

EXPERIENCE

Price Chopper, Hopkinton, MA 2018 - 2019

Cashier

- Advocated for our guests and consistently meet our guests' expectations by providing a friendly, helpful, easy and safe shopping experience
- Maintained a neat and clean work area at all times
- Processed customer orders in accordance with company standards and policies
- Organized and stocked all register end caps, front end coolers and candy racks
- Replaced Catalina and Register Tapes

Bimbos Bakery, Milford, MA 2013 - 2014

Bread Distributor

- Transported product line to array of local retail outlets
- Collaborated with store personnel to leverage most appropriate and advantageous merchandise placement
- Executed product display and inventory re-stocking activities
- Monitored sales and inventory data to increase efficiency and maximize revenue
- Delivered monthly savings of $100 through utilization of improved product rotation practices

Shaw's Supermarket, Milford, MA 2010 - 2013

Seafood Department Clerk

- Enhanced customer experience, communicating in positive and cooperative manner
- Executed precise product measurements and accurate customer transactions
- Maintained clean and aesthetically pleasing work environment

- Adhered to placement and rotation guidelines to ensure product and customer safety
- Transferred skills to other departments to improve operational efficiency and seamless customer service

ADDITIONAL SKILLS

- Microsoft Office
- Inventory Management